

Terms and Requirement

Refund & Cancellation

10% payment from the total amount will be charge for cancellation or changes made 45 days before scheduled check-in date. All payment made will be forfeited for cancellation or changes made less than 45 days to scheduled check-in date. In the event of force majeure, no cancellation can be made but only changes on date.

Booking & Reservation

Deposit /Advance payment of 50% of Accommodation Price is required to reserve the date. The balance amount is payable at least two (2) weeks before the check-in date.

Security Deposit

Security Deposit of **RM 500.00 (Cash)** during the check in. This security deposit will be return to guests prior to check-out. Any damaged, missing items and house of rules violated will be charge from the security deposit.

Tax

All Guests is subject to Heritage Tax @ RM 2.00 on per room per night basis.
All Foreign Tourist is subject to TourismTax (TTx) @ RM 10.00 on per room per night basis & Heritage Tax @ RM 2.00 on per room per night basis

Check In Time After 3.00 PM
Check Out Time Before 12.00 Noon

Karaoke Room

RM 40.00/hour (10.00 am - 10.00 pm)
RM 60.00/hour (10.00pm – 12.00 pm)